

# Provider Portal Help

User Guides and  
Training Videos  
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## Training, Resources, and Information

Early Learning Services – Child Care Resource and Referral,  
School Readiness, Voluntary Pre-Kindergarten, and Provider Reimbursement

### New for Parents:

Services online – no need for office appointments • Report changes to services online • Provider transfers online  
You can complete your information 24/7 from any internet enabled device • Emailed service reminder notices

Please keep your email address current so you don't miss announcements and reminders

### New for Providers:

Services online – no need to come to the office • Complete your information 24/7 • Online enrollment notifications  
Online attendance recording and submission • Online payment statements • Report changes to services online

Please be sure to check your provider dashboard regularly so you don't miss information

Your one-stop location for training materials and information

## ⇒ Tool Tips Within System



Quick information—look for this symbol

## ⇒ Call

Reimbursement – 407-532-4113

Other—407-532-4293



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