



Dear Orange County Providers,

Thank you for your support as we continue to navigate the new statewide child care tracking system. This continues to be a challenge for everyone involved, but we remain dedicated to making on-time payments to all providers based on the best information available to us, even as we continue using an estimation process for reimbursements.

Payments made since July 2018 have been based on full daily attendance, without the opportunity to update to actual attendance sheets, raising increased concern for overpayments that must be addressed. In line with the requirement in your Provider Contract, you should be notifying 4C of child drops from your program as they happen and arranging to return any funds received for children no longer attending your program. Unfortunately, we've received few reports of child drops or non-attendance. Therefore, we are reducing December estimated payments to all providers by 5%.

If you suspect you owe School Readiness funds back to the Coalition because of the overpaid amounts from July through November reimbursements or if you feel you are underpaid, please contact Cheryl Arndt, 4C SR/VPK Reimbursement Manager, at 407-532-4172. Cheryl will work with you to determine the dollar amount based on submitted sign in/out sheets.

Thank you for your continued willingness to work with us during this time of transition. We appreciate your cooperation in this matter.